



## MyCap Classic Participant Guide

### What is the MyCap Mobile App?

MyCap is a mobile app that allows you to complete study tasks (e.g., answer surveys) and communicate with study teams from your mobile device.

MyCap is available on iOS devices (iOS v11.0+) and Android devices (Android v5.0+) and can be freely downloaded from your device's app store (Google Play or Apple App Store).

### Is my information secure on MyCap?

Yes. All data entered in MyCap is sent directly to a secure electronic study database. Data is securely stored on your device if internet is not available when you complete a task in MyCap. MyCap will not have access to any data on your device, like your contacts or location. Additionally, you will create a six-digit passcode when you join a study on MyCap. Read more about MyCap security features in MyCap's [FAQs \(https://projectmycap.org/frequently-asked-questions-faqs/\)](https://projectmycap.org/frequently-asked-questions-faqs/).

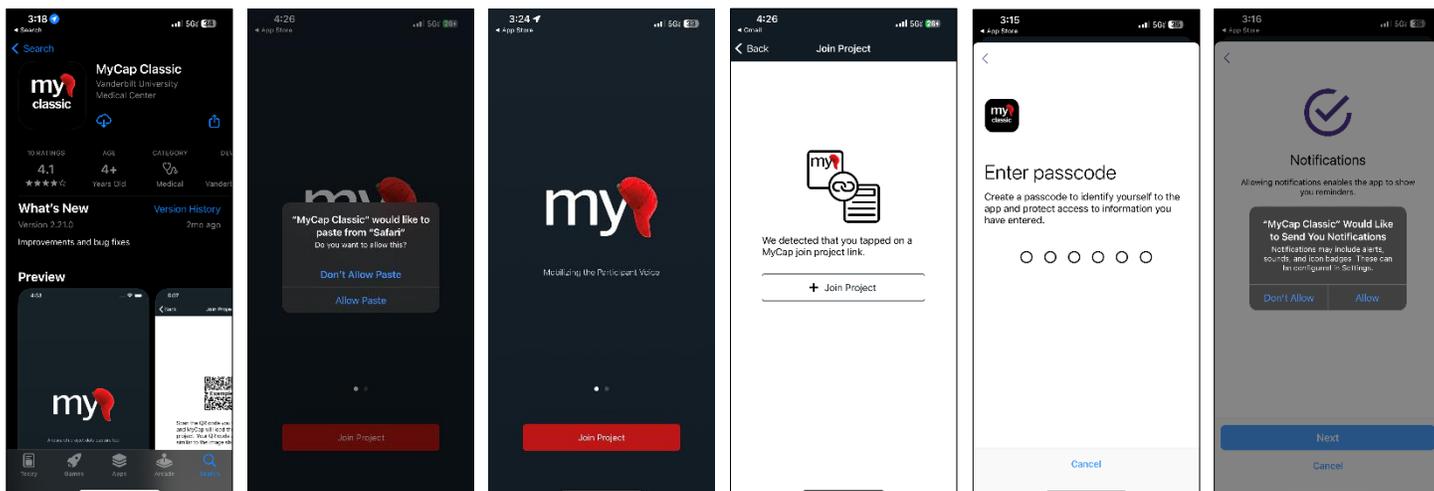
### How do I join a study or project in MyCap?

Study teams will share a hyperlink or a QR code to join a study on MyCap. As a participant, you can join multiple studies on the MyCap Classic App.

#### Joining a MyCap Study via a Hyperlink

Once you have received your hyperlink,

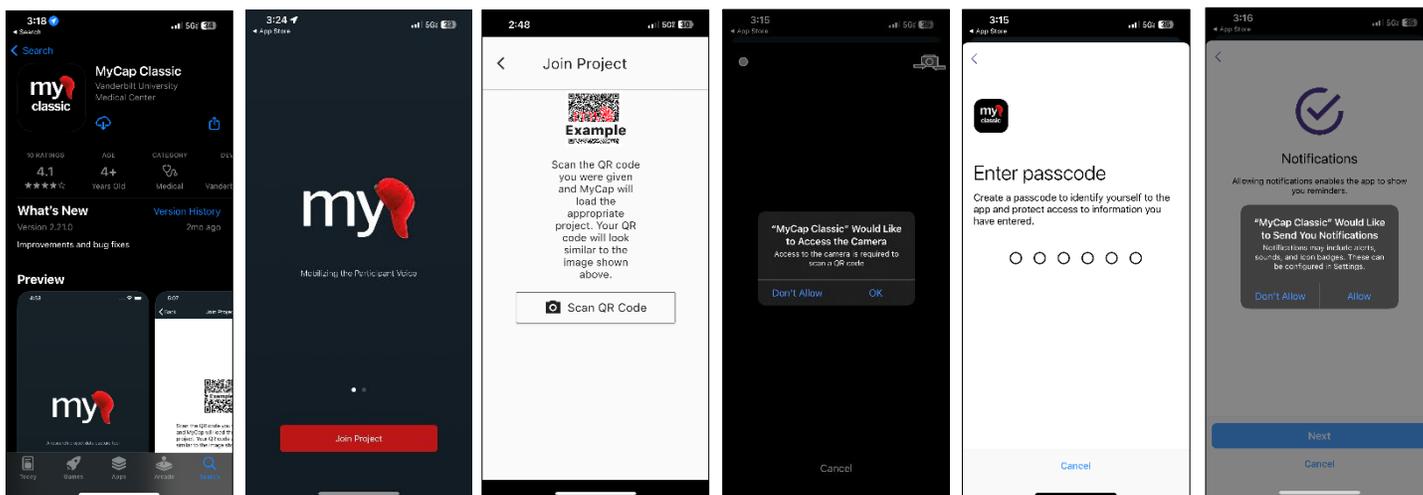
- From a mobile device, press **Click this MyCap link**.
  - If you have not yet installed the app, you will be redirected to your device's app store to install MyCap Classic.
  - After the app has installed, open it and press **Join Project**.
  - iOS 16 users may receive the pop-up below from a feature of Apple's Universal Clipboard. **This request is not from MyCap, and your response does not impact your ability to join your project.**
  - MyCap may ask for permission to access your camera. Click **Ok**.
  - A screen will appear that says, "We detected that you tapped on a MyCap Join Project Link." Press **+Join Project**
- Create a six-digit PIN you can remember easily. You will be asked to enter it twice.
- iOS users may be asked to allow Face ID. This is totally optional.
- Press **Allow** notifications to receive study-related notifications (e.g., task reminders, messages, and announcements from the study team).



## Joining MyCap via QR Code

To join MyCap via QR code,

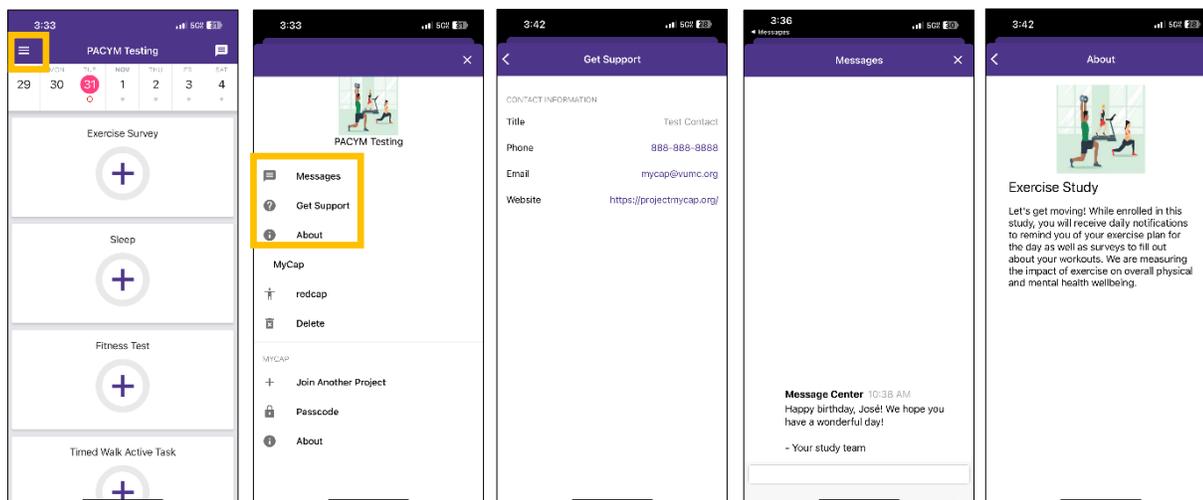
1. Download the MyCap Classic app (black background) from your device's app store.
2. Open the MyCap Classic app.
3. MyCap may ask for permission to access your camera. Click **Ok**.
4. Press **Join Project**.
5. Press **Scan QR Code**.
6. Click through the project About pages.
7. Create a six-digit PIN you can remember easily. You will be asked to enter it twice.
8. *iOS users: you may be asked to allow face ID. This is totally optional.*
9. Press **Allow** notifications to receive study-related notifications (e.g., task reminders, messages, and announcements from the study team).
10. Create a six-digit PIN you can remember easily.



## Navigating the MyCap App

In MyCap, you can:

- View previous, upcoming, and future tasks by selecting a specific date from the calendar at the top of the homepage.
- Access study **Contacts** (Get Support), **About** pages, **Messages**, and **Links** from the main menu.
- Send your study team secure messages and view their responses in the **Messages** queue.



For more information about MyCap please see our [FAQs \(https://projectmycap.org/frequently-asked-questions-faqs/\)](https://projectmycap.org/frequently-asked-questions-faqs/).