

# New App Links in MyCap

Mobilizing the Participant Voice

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### Section 1: Introduction

Google Firebase will stop supporting their <u>Dynamic Link</u> solution after August 25, 2025. In response, MyCap created a replacement solution – App Links – for joining projects in MyCap. The MyCap QR codes are not affected.

### Section 2: Users on REDCap Version $\geq$ 15.3.3 (15.0.23 LTS)

If your REDCap instance is version 15.3.3 or greater (15.0.23 LTS), no immediate action is needed.

 <u>New Participants</u>: New participants will receive the new App Link when you invite them to join your project. The Dynamic Link has automatically been replaced with the new App Link anywhere MyCap template text (example below) or the Smart Variable [mycap-participant-link:Custom Text] has been used to invite participants to join your project (e.g., Alerts & Notifications, survey completion text, survey fields that display the template text)).

1) Choose invitation format:		
O QR Code      Hyperlink O QR Code & Hyperlink		
2) Copy the generated invitation text:	to clipboard	View HTML
<ul> <li>To join the project on MyCap:</li> <li>1. [mycap-participant-link:Click this MyCap link] while on your mobile device. (If the MyCap app is not ins install MyCap.)</li> <li>2. Open the MyCap app, create or select your profile, and tap "Click to Join a Study from Dynamic Link ".</li> </ul>	stalled, it will pr	rompt you to

2. <u>Existing Participants</u>: If existing participants who previously joined your project with the Dynamic Link need to rejoin your project after August 25, 2025 (e.g., because they got a new device), they will need the new App Link to resume their activities, picking up where they left off in the task schedule . Alternatively, they can join using the QR code. Please consider sending an announcement to all participants to contact you if they change devices and need to rejoin the project.

If you have participant emails and wish to send existing participants the new link so they have it on hand in the case they need to rejoin, follow the steps below.

#### Step 1: Add a question to indicate the participants that need the new App Link.

- □ On an instrument that is NOT enabled for Mycap, add a Yes/No field to your first data collection instrument to capture whether the participant needs to be sent the new App Link (e.g., "Does this participant need to be sent the new App Link?").
- □ For existing participants, answer "Yes" for the question above, either by importing a response for all

participants using the Data Import Tool or manually entering the answer for each participant. For help and questions, you may need to contact your local REDCap Administrator.

#### Step 2: Configure an Alert & Notification (email)

First, copy the invite information

- Go to MyCap Participant
   Management> Participant List and click Invite Participants above the table (not for a specific participant).
- Choose the method(s) by which you would like participants to join your project (you can send the link alone or also include the QR code).
- □ Copy the generated invitation text using the Copy to Clipboard button.

* How to Invite Participants to Use the MyCap Mobile App	×
articipants can join your project on the MyCap mobile app using a QR code or hyperlink that is unique to their record in your REDCap pr participant's record must already exist in the REDCap project in order for them to get a QR code or hyperlink.	roject.
he methods below will provide you with template language and directions for onboarding participants to your project. To obtain an indi articipant's QR code or hyperlink after their record has been created in the project, see the MyCap Participant Management > MyCap articipant List.	vidual
1) Choose invitation format:	
○ QR Code	
2) Copy the generated invitation text:	TML
To join the project on MyCap:	
<ol> <li>[mycap-participant-link:Click this MyCap link] while on your mobile device. (If the MyCap app is not installed, it will prompt you to install MyCap.)</li> </ol>	

Next, create an Alert & Notification in REDCap.

- □ Go to Applications > Alerts & Notifications
- Click Add New Alert.
- □ Complete Step 1: Trigger the Alert:
  - a. Select "When conditional logic is *TRUE* during a data import, data entry, or as the result of timebased logic".
  - Enter the variable name for the 'email' field in your project and the field added to indicate whether the participant will be receiving the new App Link. (e.g., [email] and [new\_link]= '1'), as shown below.

E STEP 1: Triggering the Alert				
<ul> <li>) How will this alert be triggered?</li> <li>When a record is saved on a specific form/survey*</li> <li>If conditional logic is <i>TRUE</i> when a record is saved on a specific form/survey*</li> <li>When conditional logic is <i>TRUE</i> during a data import, data entry, or as the result of time-based logic</li> </ul>				
B) Trigger the alert				
when the following logic becom	es true:			
[email] and [new_link]='1'				
(e.g., [age] > 30 and [sex] = "1")	How to use 'stop logic' to disable a scheduled alert			
Ensure logic is still true before sending notification? ?				
C) Trigger Limit: Trigger the alert	only once per record (i.e., never re-trigger)			
(The trigger limit determines where and to what extent within a record that the alert will be triggered.)				
* The alert will not be re-triggered if the	form/survey is saved again, unless it is set to send Every time in Step 2 below.			

- Complete Step 2: Set the Alert Schedule.
  - a. Select "Send immediately".
  - b. Select "Just once".

00			
Alert Type:	● 🕿 Email 🛛 🗭 SMS Text Message 📄 📞 Voice Call		
Email From: * must provide value	Display name (optional)         dionne.grant@vumc.org		
Email To: * must provide value	<pre>[ *[email] "Email"]</pre>		
+ Show more options	Or manually enter emails: jane@example.com; john@mysite.org		
Subject * must provide value	New App Link to Join MyCap		
Message: * must provide value	Open Sans ∨ Paragraph ∨ 10pt ∨ B <i>I</i> <u>U</u> <del>S</del> <u>A</u> ∨ <u>ℓ</u> ∨		
Prevent piping of data for Identifier fields ?	$\equiv \vee \equiv \equiv \equiv \equiv \equiv = \vee $ $\langle \phi \rangle - \mathscr{P} \boxtimes \mathscr{P} \equiv Q \downarrow Z \land \uparrow \uparrow \uparrow \land \checkmark \checkmark$		
	MyCap. We are sending you your new App Link. No immediate action is needed from you. We are sending this in the event you need to rejoin the project at some point (e.g. you got a new device). In that case, please use the link below as the old link will no longer work.		
	To join the project on MyCap:		
<ol> <li>Imycap-participant-link:Click this MyCap link] while on your mobile device. (If the MyCap app is not installed, it will prompt you to install MyCap.)</li> <li>Open the MyCap app, create or select your profile, and tap "Click to Join a Study from Dynamic Link</li> </ol>			

- □ Complete Step 3: Message Settings.
  - a. Select who to Email utilizing the [email] variable from the drop-down menu.
  - b. In the Message box, paste the participant invitation text or HTML into the box.
  - c. You can add text before or after the copied HTML. Just be sure you do not edit the links in the HTML.
  - d. To avoid confusion, we recommend adding intro text explaining that the new link is being sent just in case the participant ever needs to rejoin the project.
  - e. Click Save.

#### Step 3: Re-evaluate the Alert & Notification to send the email instructions.

- □ Return to the REDCap Alerts & Notifications page. Click **Re-evaluate Alerts**.
- □ Select the newly created alert and click **Re-evaluate selected alerts.** This will immediately send an email to all existing participants that contains the information to join the project in the new app.

- Add New Alert	valuate Alerts		
Alart #1		Heleve Alext ID: A 45220	
	15	Unique Alert ID: A-40339	🖾 Email
CF When the following logic he	comes TRUE during data import or da	ata entry	Email From: dionne
When the following logic be [startdate]>0	comes TRUE during data import or da	ata entry:	Email From: dionne To: [email]
When the following logic ber [startdate]>0 Send immediately	comes TRUE during data import or da	ata entry:	Email From: dionne To: [email] Subject: New



□ Once sent, this alert can be deactivated.

+ Add New Alert	C <sup>e</sup> Re-evaluate Alert	5
🐥 Alert #1 🔗 Edit	Options •	
<ul> <li>When the followir</li> <li>Send immediately</li> <li>Send one time (or</li> </ul>	Copy alert     X Deactivate alert nly once per record - i.e., i	ing data im

## Section 3: Users on REDCap version < 15.3.3 (LTS 15.0.23)

If your project is on REDCap version <15.3.3 (15.0.23 LTS), after August 25, 2025, new participants will be unable to join your project using Dynamic Links. **New participants will only be able to join MyCap via QR Code unless your team MANUALLY edits the Dynamic Link's hyperlink to point to the new App Link**. The automatic update from Dynamic Links to App Links is only available on REDCap versions > 15.3.3 (LTS 15.0.23).

If you wish to have a participant (new or existing) join via the new App Link, the link must be updated manually and sent to each participant individually. To do this, you can follow the steps below.

Step 1: Access the Participant's Joining Information on the MyCap Participant Table.

- □ In REDCap, on the MyCap Participant Table, click the QR code icon for the desired participant to access that participant's joining information.
- Under "Join by Participant URL", highlight and copy the URL to your clipboard.

MyCap Participant List <pre>             Install Date Begin time:             Install Date End time:             Displaying 1.3 v of 3         </pre> <pre>             Install Date End time:             Install Date End time:             Install Date End time:             Display All records v             Apply filters             Reset         </pre>					
Custom Participant Label Senable Senable	Record	Install Date	Baseline Date	Invite Participant	
1	1	04/01/2025 4:13pm 🚯	04/02/2025		
2	2	04/02/2025 8:27am 🚯	04/02/2025		
3	3	04/04/2025 10:50am 🕚	04/04/2025		



#### Step 2: Edit the URL

- Deste the URL into a Word or other text document.
- □ In the URL, replace **mycapplusbeta.page.link** with **app.projectmycap.org**.

## *Step 3: Send New App Link to Participant*

The new App Link can now be sent to the participant via email.

https://mycapplusbeta.page.link/?apn=org.vumc.mycapplusbeta&isi=6448734173&ibi=org.vumc. mycapplusbeta&link=https%3A%2F%2Fmycapplusbeta.page.link.com%3Fpayload%3DeyJlbmRw b2ludCl6Imh0\_IHBzOlwvXC9yZWRjYXAudnVtYy5vcmdcL2FwaVwvP2NvbnRlbnQ9bXljYXAiLCJwcm 9qZWN0IjoiUC\_1MWjQ0Uk5KN05OVTZGSjdLMTE3NiJ9%26participant%3DU-JJ2FB76UW3V\_J7NY2M54W

https://app.projectmycap.org/?apn=org.vumc.mycapplusbeta&isi=6448734173&ibi=org.vumc.myc applusbeta&link=https%3A%2F%2Fmycapplusbeta.page.link.com%3Fpayload%3DeyJlbmRwb2lu dCl6Imh0dHBzOlwvXC9yZWRjYXAudnVtYy5vcmdcL2FwaVwvP2NvbnRlbnQ9bXljYXAiLCJwcm9qZ WN0IjoiUC1MWjQ0Uk5KN05OVTZGSjdLMTE3NiJ9%26participant%3DU-JJ2FB76UW3WU7NY2M54W